Turnitin 上傳文稿內容至少要有 20 字,檔案小於 40MB (或是約小於 2 百萬字元),長度少於 400 頁,並且每個字與字之間距不可過大(例如: like this).

請注意不支援如下檔案格式:

- Microsoft® Works (.wps) file types.
- Apple Pages file types.
- Spreadsheets created outside of Microsoft Excel (i.e. .ods).
- GDOC\*\*\* files (.gdoc) which are just links to online Google Document files, but don't
  actually contain text or the document's content. Google Drive must be used to upload Google
  Docs.

因此,若需要比對檔案屬於不支援檔案格式,請您重新將內容儲存並轉檔為 TXT or RTF 檔案格式後,請選擇編碼是 UTF-8,再上傳到 Turnitin 去做原創性比對.

有時候會發生內容版型或是字體影響到比對判斷,建議移除頁首/頁尾內容/框框/圖表,選擇常用的字型(eg. Times New Roman or Ariel 字型),存成 TXT or RTF 檔案格式後再上傳到 Turnitin 去做原創性比對.

Turnitin 目前只支援如下檔案格式產生原創性報告:

- Microsoft Word® (.doc / .docx)¹
- OpenOffice Text (.odt)<sup>2</sup>
- Google Docs via Google Drive<sup>™</sup> (.gdoc files are NOT acceptable)<sup>3</sup>
- WordPerfect® (.wpd)
- PostScript (.ps/.eps)
- Adobe® PDF<sup>4</sup>
- Microsoft PowerPoint® (.pptx, .ppt, .ppsx, and .pps)<sup>5</sup>
- Microsoft Excel® (.xls and .xlsx)<sup>6</sup>
- HTML
- Rich text format (.rtf)
- Plain text (.txt)
- Hangul Word Processor file (.hwp)

<sup>1</sup>Note - Microsoft Word: We do not accept Microsoft Word 2007 macros-enabled (.docm) files (we do accept the standard .docx files). Whatever macro is encoded in the file is stripped away when submitted to Turnitin. For example, when using a "letter replacement macro," we strip the macro from the Wordfile, and whatever characters the student originally had in the file will appear (i.e. "a~"). Also, we do NOT accept password protected files.

<sup>2</sup>Note - Open Office Text: Turnitin will **not** accept .odt files created and downloaded from Google Docs online. Turnitin will **not** accept ".doc" files created using OpenOffice since OpenOffice ".doc" files are not 100% Microsoft Word equivalent.

<sup>3</sup>Note - Google Docs: GDOC files (\*.gdoc) which are just links to online Google Document files, but don't actually contain text or the document's content are **not** supported. Google Drive must be used to upload Google Docs.

<sup>4</sup>Note - Adobe® PDF: Turnitin will **not** accept PDF image files, forms, or portfolios. PDF files which do not contain highlightable text (e.g., a "scanned" file, which is often simply a *picture* of text) are unacceptable. PDF portfolio documents containing multiple files are not supported.

<sup>5</sup>Note - Microsoft PowerPoint: It is possible to submit PowerPoint files through Turnitin.com, TurnitinUK.com, Turnitin Basic integrations, newer versions of the Turnitin Direct integrations, and LTI compliant integrations only. It not possible to submit PowerPoint files using other non-LTI compliant integrations. Turnitin converts the PowerPoint slide deck into a static PDF, leaving all text and images in their original format but leaving out features such as presenter notes, embedded video, and animations. Text with visual effects is not supported, and it is recommended that any visual effects such as shadows and 3-D be removed prior to submitting to Turnitin.

Note - Microsoft Excel: The version of the file that can be viewed in the Document Viewer will look the same as it would if the Excel file had been saved as a PDF and submitted to Turnitin. We highly recommend that users pay attention to the image preview provided in the single file submission to verify that the file is presented in an acceptable manner. Users can adjust the way the file looks by editing the page setup and print area settings for the file prior to saving it and submitting it to Turnitin.